



FL-505 Coordinated Entry Access Points Current Information

Caring and Sharing of South Walton

Our food pantry, financial assistance, and walk-in assistance hours are MWF 9 am - 2 p.m. (and we stock our little free food pantry in the parking lot each weekday afternoon at 4:30 pm). All other appointments for coordinated entry, counseling, etc. need to be scheduled with our case manager. Call Carla at 850-267-2866, x204 or email carla@caringandsharingsowal.org about financial assistance or coordinated entry. Also of note, we are currently only providing financial assistance (rent, utilities, Rx), counseling and case management for those who live or work in Freeport or South Walton, and we now require proof of income. We still do food and clothing vouchers for the whole county, and can do homeless intake for Walton/Okaloosa if we are the closest access point. We can only do emergency shelter for a couple of families/individuals a month, so we're working on a better screening process so we can prioritize our most vulnerable clients for that service

Crestview Area Shelter for the Homeless-

At C.A.S.H., in addition to HMIS intakes, we provide walk-in street outreach services M-W-F 9:00am to 4:00pm including showers (last call for showers is, I think, 3 or 3:15), sack lunches and sacks of cookable food, SNAP assistance, and laundry service for anyone in need. We also help clients get set up with Crestview Clinic and pay the copay for HMIS clients. We provide Rx assistance and specialist copay (when able) for HMIS clients and assistance with the Baptist Health Financial Assistance applications for anyone in need. We have a clothes closet on site which is also stocked with personal hygiene items, and a retail store in Downtown Crestview next to the tattoo parlor; we also provide Goodwill vouchers for people in need. These vouchers are paid for by Goodwill who pays us by the pound for donated clothing we pass on to them. For a limited time-another month or two-we are able,

through a United Way grant, to provide one month only assistance with rent and utilities but that's going fast. Everything, with very few exceptions, is walk-in. The cold night shelter opens when the temperature drops below 40 or, at times, when it hovers around 40 and is also raining. Main number for the shelter is 850-398-5670 M-F 9-4

The Matrix-

Clients needing assistance will need to call our Automated Service Line at 850-892-1090.

1. Matrix Service Center Hours M-T 9AM-3PM
2. We currently DO NOT accept Walk-Ins.
3. New clients seeking assistance must go through the automated service line @[850-892-1090](tel:850-892-1090).
 - Callers will need to select the prompt best suited for their most immediate need, leave a name and number and a volunteer operated will return their call within 48 excluding weekends and holidays when at all possible.
 - Clients are encouraged to set up their voicemails, and answer all calls from unknown callers, spam calls etc. (We have no way of controlling what caller information shows up on their phones when the operators call back).
 - Callers will receive a call back from our service center operators for a Preliminary Screening (via telephone).
 - Upon completion of the preliminary screening, if clients meet all preliminary requirements for the requested assistance, and funding is available or upcoming, clients will then be placed on a case manager/coordinators waiting list.
 - When the case manager/coordinator gets to that client on their list, the case manager will call client back to verify the need still assist, to obtain preliminary docs required by the Matrix.
 - Upon receipt of the preliminary documentation, the case manager will then reach back out to the client to begin the coordinated entry process, etc.
4. Existing clients working with a case manager have access to our Matrix Mailbox, showers, laundry facility, food boxes, hygiene products, clothing vouchers, etc.
5. Our Little Pantry is stocked every evening M-F (when supplies are available) for easy access 24/7
6. Drive-Thru food distributions are every Thursday (pending arrival of the food truck) The distribution is normally between 1-2 o'clock.

One Hopeful Place-

Donna Morgan: My phone number is 850-376-5386, I am on call 24/7. Liz's phone number is 850-376-4109.

Day Program Tues and Thursday 10 to 4. Saturday 12-4

Park and Sleep onto OHP. They must check in with the office and fill out a P&S Form. (no tents or sleeping on the ground)

Opportunity Inc. –

Anyone needing assistance should call 850-659-3190 ext 1 for eligibility screening.

Catholic Charities- For Food Resources we assist with our Fort Walton food pantry Mon-Thurs. from 9-12 and bagged lunch from 12:30-4. We have a hot lunch on Wednesday at one and Friday at 12. The Caring Coach goes to Freeport on the first Tuesday of the month, Crestview the second Tuesday, DeFuniak Springs the third Tuesday, Miramar Beach the fourth Tuesday, and Cantonment the 4th Thursday. Food stamp application assistance is Friday mornings from 9-12, walk ins welcome. Appointments can be made throughout the week for Food Stamp Application assistance.

We have Street Outreach in our office Monday-Thursday from 8:30 to 12:00, we give out toiletries, donated items, do needs assessments, and go over resources.

There is a baby pantry called Matthew's Nursery that pregnant women can be referred to for assistance with diapers, wipes, and other baby items.

Past due Rental and Utility assistance- we screen for potential assistance on Monday mornings from 9-12 on our main line (850) 244-2825 ext 1. Funds are limited.

Immigration and Adoption Services available by appointment.

PATH- Please call or email Emily Davidson at 850-776-5034 or emily.yancey@lifeviewgroup.org. Clients must be literally homeless and have a diagnosed mental health disorder in order to qualify for PATH. Please include HMIS number if available and a good way to get in contact with the individual in need of services. PATH is a mobile program, but the individual must be located in either Okaloosa or Walton County.

Alternate Contact: Paula Smith- 850-307-8333; paula.smith@lifeviewgroup.org

Hours: 8am-5pm, Mon-Fri

90Works-

Supportive Services for Veteran's and their Families- Eligible veterans are those who are experiencing literal homelessness or at imminent risk of becoming homeless and who's earned income does not exceed 80% AMI.

Temporary Financial Services (TFA) include but not limited to rental deposit, rental assistance, utility deposits, utility payment assistance, vehicle maintenance/repairs, storage/moving costs, legal services, general housing stability items, and emergency food and supplies. Intensive case management and TFA not to exceed 24 months.

ssvf@90works.org | Okaloosa/Walton POC: Tara Heistand (850) 619-4427

Veteran Suicide Prevention Program- Eligible veterans are those who are “at risk” of suicide and score a minimum of “low-risk” on the CSSR-S Basic Mental Health Screening Assessment.

vethelp@90works.org | Okaloosa/Walton POC: Meledy Newsome (850) 529-3240

FL Healthcare Navigator- Consumer assistance needing affordable health care through My Florida Marketplace.

navigator@90works.org | Okaloosa/Walton POC: Maureen Deidrick (850) 530-3019

All other 90Works inquiries may be sent to Rocky Harrison, President of Operations, at rharrison@90works.org or (850) 490-0875.